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11 February 2025

Dear LifeWorks Service Users, Parents and Carers,

Thank you for your continuing support of LifeWorks.

Over the past three years, we have sought to diversify our LifeWorks offer hoping to attract new service users and, thereby, increase attendance. Sadly, we have not seen the growth in attendance that we need to make the service financially viable, and we are expecting to make a loss for the third year in a row.

It is with regret, therefore, that we are writing to inform you of potential closure of our current Lifeworks provision from 31 March 2025. Even at this late stage, we will continue to consider ways to avoid closure or access funding opportunities to make LifeWorks financially viable.

We are very mindful of the important part that LifeWorks plays in lives of the adults who attend. We propose, therefore, to offer a range of social activities for current LifeWorks users. This will include inclusive sports sessions running from our Sports and Community Centre, Earlswood, Redhill, which can be accessed during the day. In addition, we would welcome your opinion of possibility of running drop-in social sessions for current LifeWorks users and carers to meet up.

We understand that this news maybe disappointing - we are committed to helping families and users to adjust to this change.

We will keep you informed of any further developments. If you would like to discuss the above, please contact Jackie Sanders, Disability Services Manager, 01737 222859, [Jackie.Sanders@ymcaeast Surrey.org.uk](mailto:Jackie.Sanders@ymcaeast Surrey.org.uk)

Yours sincerely,

Judith Brooks  
Head of Children and Young People and Deputy CEO